

# 2020

A YEAR  
OF COVID



Kitsap Community Resources  
assessed, adapted, and faced the challenges  
of serving our community during an  
extraordinary health crisis.

2020 IMPACT REPORT



KITSAP COMMUNITY  

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RESOURCES

Creating Hope | Restoring Lives

## Staff Leadership

Irmgard Davis  
*Fiscal, IT and Interim Executive Director*

Connie Mueller  
*Early Learning & Family Services*

Jill Brenner  
*Child Development*

Michell Graff  
*Employment & Training*

John Koch  
*Housing & Community Support Services*

Stacy Doré  
*Development*

Wesley Strauss  
*Information Technology*

Dawn Cannon  
*Human Resources*

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*NAACP Bremerton*

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*Head Start Policy*  
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Elaine W. Bryant  
*Olympic College*

## Our Response to the COVID Crisis

When the pandemic emerged, overnight KCR transformed the way we do business. Like you, we adapted to the reality of a world defined by a public health crisis and an economic one.

When our primary focus is helping people in need, social distancing and moving to virtual client appointments did not feel natural...yet that is what we did.

We quickly adapted to new and rapidly changing COVID protocols while continuing to evolve the way we do our work. **With every step focusing on delivering stability to our community through compassionate service.**

As your Community Action agency, we are active partners in our community's responses to a range of many crises and this pandemic was no different. When COVID restrictions began we were prepared through our years of experience to deliver:

- **Readiness:** through our infrastructure, we quickly adapted to changing circumstances and provided innovative assistance tailored to our community's needs.
- **Rapid Response:** offices remained open every business hour through the pandemic. At times, the only agency available for computer labs.
- **Recovery:** keeping Kitsap residents housed, offering job assistance, and early learning...all while increasing organizational capacity.
- **Resilience:** pivoting and changing the way we do business with the community while still serving and meeting Kitsap residents' needs.

**2019** KCR provided \$600,000 in rental relief

**2020** KCR dispersed \$4.3 million; \$3 million between October and December. (8x normal operations)



## KCR Performed in Response

- Well check calls and virtual appointments with more than 3,300 WIC (Women Infant Children) nutritional food program clients per month
- 2,500 supported through the Housing Solutions Center working in tandem with community partners for emergency shelter and housing resources
- Weatherization and Energy assistance for 3,500 Kitsap residents
- 293 prenatal, infants, toddlers, 3-5 year olds served virtual and in-person with classroom restrictions and protocols in place
- Assistance to 2,000 individuals through eviction prevention, rental assistance, or landlord referral

## Building a Better Kitsap

KCR works to make Kitsap County a stronger community by providing:

- Job training and economic development services touching multiple sectors
- Educational assistance to young students, virtually and in-person, through Early Learning and Head Start Programs
- Financial Assistance for heat and repair bills to residents, especially seniors and veterans, through our Weatherization Program
- Training through BE\$T (Business Education Support Training) for local residents who want to start their own business

As our region's trusted professionals in addressing the issues of poverty, we provide practical solutions and effective advocacy to create a community where all of our residents have the opportunity to thrive creating a healthier Kitsap.



## Neighbors Helping Neighbors

Jené and Laura rowed through New Years and broke a Guinness World Record for Longest Continual Row, while raising money to support Kitsap Community Resources. Not only did they each smash the World Record, they far exceeded expectations in raising funds and awareness for KCR.

“Because this past year has been uniquely challenging for everyone, we decided to support KCR. As healthcare and public health professionals, we see the impact of this pandemic on our community and want to take this opportunity to help our neighbors who have been impacted by job loss and other hardships.”

*~Jené and Laura*



*Thank you  
Jené and  
Laura!*



# DONORS

Our sincere gratitude to our very special supporters. You are a tremendous help in our efforts to serve Kitsap County families and children in need.

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Mike Laird  
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Laura Lanum  
Jennifer Laris  
Dena Larsen  
Steve Landau  
Anna Laurie  
Jessica Lawrence  
Lee & Judi Leader  
Maribel Lechuga  
Denise Ledingham  
Sammy Lenz  
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Les Schwab Poulsbo  
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Jerry & Kellie LeTexier  
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Ralph & Dorothea Lintz

Othel & Susan Linville  
Sidney & Deborah  
Litman  
Natalie Logue  
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Sonny & Carol  
Loidhamer  
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Thomas Ringstad	Dr. Mark Sugimoto	
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	Virginia Tappe	



# Impact through Testimonials

**AmeriCorps:** When the team members shared their goal of securing 1000 pounds of food for the Bremerton Backpack Brigade we were thrilled. When they brought 1093 pounds of food...we were filled with deep gratitude.

**BE\$T (Business Education Support Training):** Edgar wanted to start a tax preparation business for low-income people. Before his graduation, he had the opportunity to help KCR provide a free tax service. A partner agency provided him office space for free to serve their clients and to build his own business.

## Early Childhood

**Development:** Fana's child attends KCR Head Start as did her two older children.

"I am alone with no family. Thank you for caring about the kids and me. KCR should be renamed to include family because that is what it feels like."

## Employment and Training:

16 WorkFirst clients hired into unsubsidized employment, leaving the TANF program. 41 families received COVID funds completely by donations from the community.

**Energy Assistance:** Nine of ten households helped through LIHEAP (Low Income Home Energy Assistance Program) have at least one elderly person, child, or person with a disability. 3,427 applications processed during this tough year.

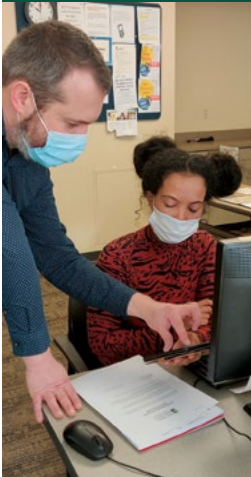


**Food Services and Healthy Meals:** Our kitchen prepares nutritious meals for Meals on Wheels Kitsap for homebound elderly and offers frozen meals for pick-up at community dining meal sites.

**Fresh and Healthy Cooking for Your Family:** “I’m a disabled veteran with significant medical challenges. It has been a blessing to take this class. I now use nature-produced alternatives and healthy foods with crucial minerals, vitamins, and probiotics. I sincerely want to thank KCR for allowing our community this rich experience.” ~Wanda

**GED Instruction and Testing:** GED classes held weekly every Monday through Wednesday. In person instruction with safety precautions and online options available. KCR GED testing services was one of the only provided during the pandemic.

**Housing and Homelessness:** A single working father of three was provided relief after his wife abandoned their children. He received affordable housing, budgeting classes for basics, and skills for parenting. 2,465 were served through the Housing Solutions Center and 1,980 individuals assisted with housing, eviction prevention, or rental assistance.



**Kinship Caregivers:** “Your program has blessed us with needs for our three grandkids. From the bottom of our hearts, thank you so very much for lightening our load. It was nice to bring a smile to their faces. Blessings to all of you!” ~*The Mulhausens*

**The Parenting Place:** “I was in your class and I have to tell you how much it changed not only my life, but my family.” She had taken her book home and left it out. With tears she said, “Even my Dad, the way he talks to us and treats people is so much different. You really helped change my family.” ~*A Student*

**Veterans Assistance:** “Thank you. Your continued support with issues that may seem trivial to others are of great importance to me. Hot water, clothing, heat, and being able to keep clean are a direct result of you caring about and helping me.” ~*Michael*

**Weatherization:** “My experience was in every way an exceptional one! From the moment of my first call to schedule the inspection of my furnace to making recommendations. I can honestly say from start to finish, I have never experienced such professionalism mixed with caring and real concern for my situation.” ~*Margaret*

**WIC (Women, Infants, Children):** A pregnant young woman just hearing about WIC was stressed. She had lost her job, her husband’s work hours reduced and money was tight. “I cannot express how grateful I am for your help. I honestly felt foolish for not knowing you existed.” ~*Alison*



# Affordable Housing in Manette

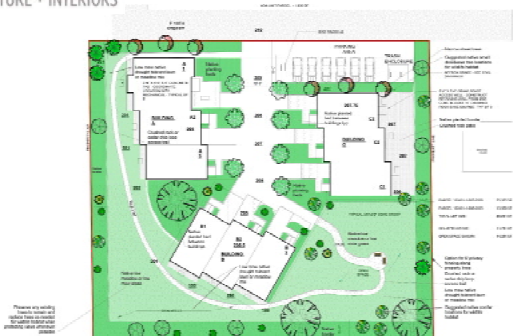
Underway with new construction of a nine-unit townhouse triplex, affordable housing will be available to nine low-income families with children. Families will receive case management and support through other KCR resources such as WIC (Women Infant Children) nutritional support, energy and rent assistance, veteran's assistance, employment and training resources, childcare and Head Start programs.

Through the case management process, residents are linked with community-based resources through our network of partnerships. Case managers will help low-income families (maximum 30% AMI) on an individualized basis to identify barriers to housing and economic self-sufficiency, lay plans to resolve those barriers, and coach residents on obtaining and using resources to meet their self-identified individual and family goals.

The neighborhood is looking forward to the groundbreaking in summer 2021 and opening for families in fall 2022.



**COATES DESIGN**  
ARCHITECTURE + INTERIORS

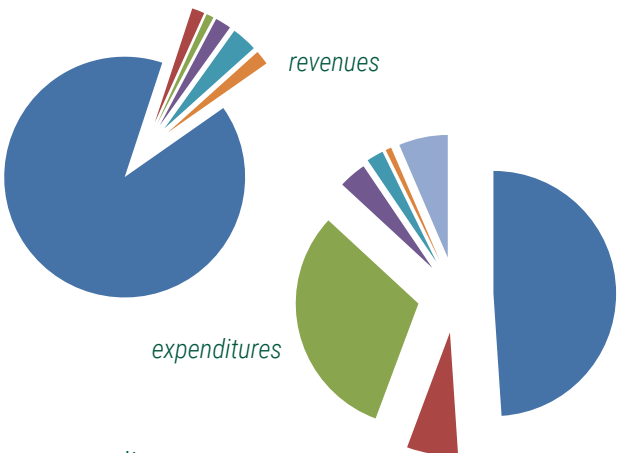


# 2020 Financials

## revenues

■ Contracts & Grants (89.78%).....	16,230,111
■ Contributions (1.69%).....	306,262
■ Rents (1.00%).....	181,167
■ Donated Goods/Facilities (2.15%) .....	387,807
■ Food Services (3.45%).....	624,326
■ Other Income (1.93%).....	348,993

Total..... 18,078,666



## expenditures

■ Housing & Community Services (48.94%) .....	8,916,790
■ Employment & Training/AmeriCorps (6.74%).....	1,227,570
■ Early Learning & Family Services (31.20%) ....	5,683,965
■ Food Services (3.66%).....	666,554
■ Other KCR Programs (2.23).....	405,539
■ Fundraising (0.77%) .....	140,896
■ General & Administrative (6.46%).....	1,177,677

Total ..... 18,218,991



# KITSAP COMMUNITY RESOURCES

Creating Hope | Restoring Lives

Kitsap Community Resources  
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Member of Washington State  
Community Action Partnership



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